

Fees and Charges

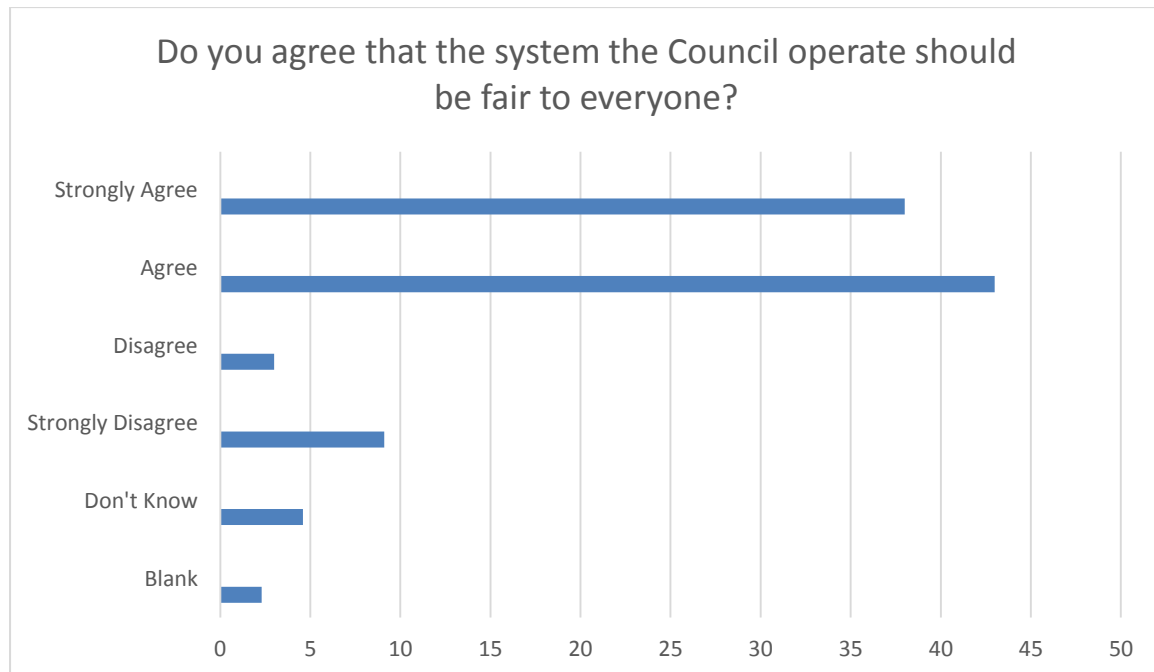
Overview/Executive Summary

263 responses were received within the consultation period and so are included in the data.

Key data:

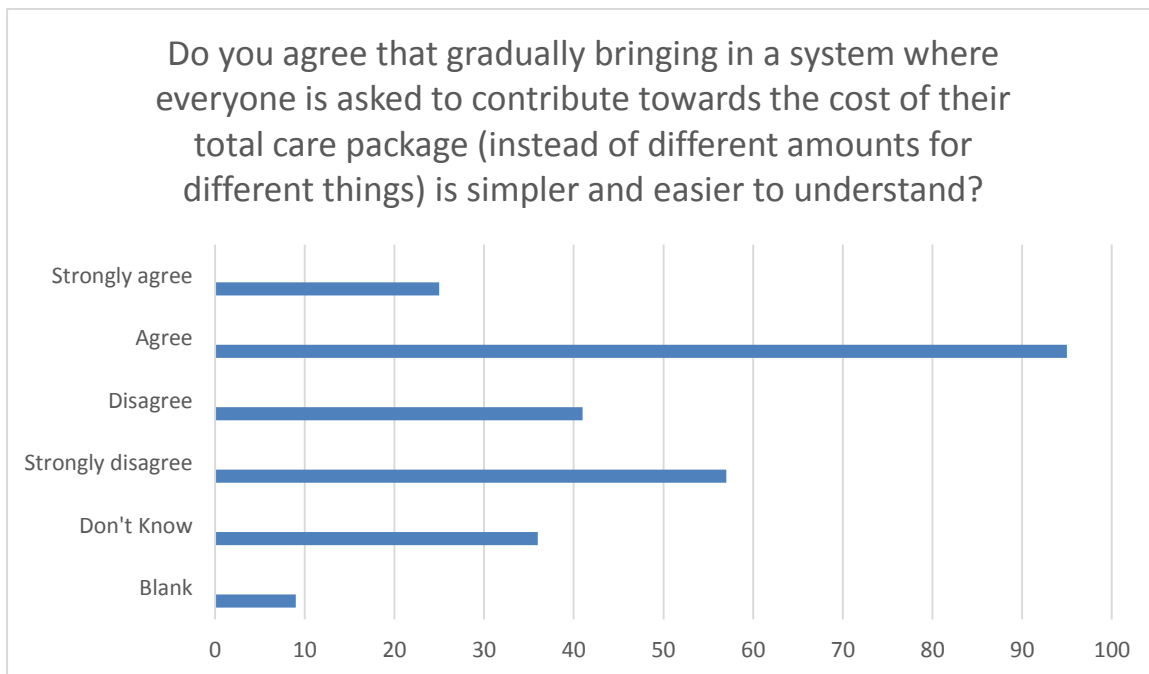
- 38% strongly agreed, and a further 43% agreed that the system should be fair to everyone. A total of 81% positive.
- There was a more even spread in responses regarding the gradual introduction, with 45.6% positive responses and 37.3% negative responses. A further 17.1% either didn't know or didn't respond.
- 48.7% of respondents were not in favour of increasing fees, however within that a very close result of 26.9% and 23.6%, respectively, each agreed and disagreed.
- The majority did not request a further financial assessment.
- There were a range of responses in the qualitative sections
- A number of respondents made mention of both income in other areas, and of instances in which they felt other citizens were treated more favourably.
- Of those that provided demographic data most were female, White British and indicated having a long term health condition or disability which is representative of those surveyed.

Question 1: Do you agree that the system the Council operates should be fair to everyone?



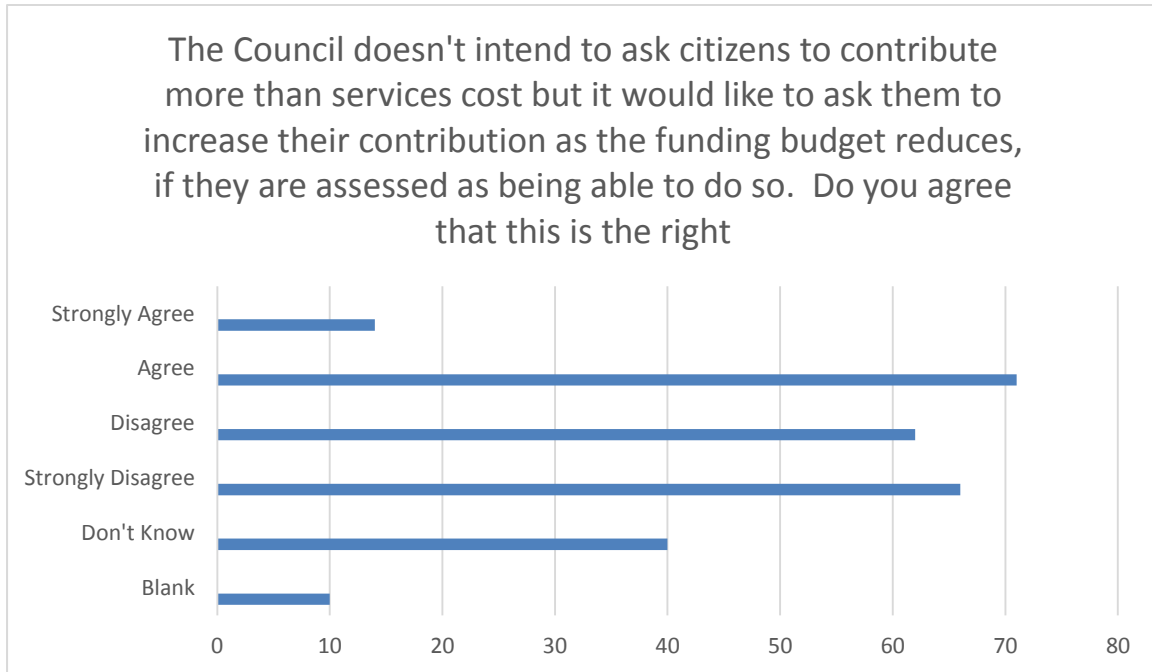
	Do you agree that the system the Council operates should be fair to everyone?	Percentage of overall response
Strongly Agree	100	38%
Agree	113	43%
Disagree	8	3%
Strongly Disagree	24	9.1%
Don't Know	12	4.6%
Blank	6	2.3%
Total	263	100%

Question 2: Do you agree that gradually bringing in a system where everyone is asked to contribute towards the cost of their total care package (instead of different amounts for different things) is simpler and easier to understand?



	Do you agree that gradually bringing in a system where everyone is asked to contribute towards the cost of their total care package (instead of different amounts for different things) is simpler and easier to understand?	Percentage of overall response
Strongly Agree	25	9.5%
Agree	95	36.1%
Disagree	41	15.6%
Strongly Disagree	57	21.7%
Don't Know	36	13.7%
Blank	9	3.4%

Question 3: The Council doesn't intend to ask citizens to contribute more than services cost but it would like to ask them to increase their contribution as the funding budget reduces, if they are assessed as being able to do so. Do you agree that this is the right thing to do?



	The Council doesn't intend to ask citizens to contribute more than services cost but it would like to ask them to increase their contribution as the funding budget reduces, if they are assessed as being able to do so. Do you agree that this is the right thing to do?	Percentage of overall response
Strongly Agree	14	5.3%
Agree	71	26.9%
Disagree	62	23.6%
Strongly Disagree	66	25.1%
Don't Know	40	15.3%
Blank	10	3.8%

Question 4: As a result of proposed changes you may be asked to contribute more to the cost of your care. If you would like to comment on this, please tell us here:-

There were a wide range of responses to this question, however, 90 respondents (34.2%) chose to not answer this question.

Broadly responses fell into a number of themes; open to contributing more, happy with the concept but concerned for their own situation, unhappy with the concept of contributing at all, and unhappy with other recent changes.

Question 5: Would you like to speak to someone from the Fairer Charging Team about having a new financial assessment because you feel your circumstances have changed or because you previously declined an assessment?

Only 11% of respondents requested a financial assessment, these have been duly processed.

Question 6: Please use this space if there is anything else you'd like to tell us about these proposed changes?

Over sixty percent (64.6%) of respondents did not complete this section.

Demographics

Of all respondents 85% provided their gender, 90% their age, and 70% as to whether they had a long term health condition or disability. 87% provided their ethnic identification, with two respondents writing an explanation as to why they would not answer this question.

Gender	
Male	Female
89	135

Age Group						
18-24	25-34	35-44	45-54	55-64	65-74	75+
9	24	20	38	31	34	81

Long Term Health	
Yes	No
185	14

Non BME	BME					
White British	White Identified	Bi-racial Identified	Asian Identified	Black Identified	Chinese Identified	Other Identity
167	9	9	23	17	1	4